

We know that finding the perfect retirement residence can be an arduous task, so Richview Manor provides a helpful checklist for you and your family to weigh the benefits of each location you're investigating.

- Make your selections via our numbered ranking system with 1 being poor and 5 being excellent.
- For yes or no questions, yes = 1 while no = 0.
- Total your choices at the end of the checklist to rank the residences. The more points the better the location is for you.

THE BUILDING

		RICHV	IEW N	IANO	R		RES		CE 1			RES	BIDEN	CE 2		RM	R1	R2
1. Is the building attractive?	0 1	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	0 5			
2. Are the grounds well maintained?	0 1	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	0 5			
3. Is there a convenient drop-off/ pick-up area that is covered from the elements?	0 1	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	O 5	0 1	0 2	0 3	0 4	O 5			
4. Is there a front desk with a receptionist and concierge service?	0 1	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	0 5			
5. Is the residence noisy?	0	0 2	0 3	0 4	0 5	0	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	0 5			
6. How is the air quality?	0 1	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	0 5			
7. Is there ample natural light?	0 1	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	0 5			
8. Is the artificial light pleasant?	0	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	0 5			
9. Do residents seem like they are well cared for?	0	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	0 5			
10. Will I get a private mailbox?	0	NO -	0 0	YES	i - 1	0	NO -	0 0	YES	i - 1	0	NO -	0 0	YES	i - 1			
11. Are the common areas of the residence clean, welcoming, and uncluttered?	0 1	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	0 5			
12. Does the building offer a high level of security?	0	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	0 5			
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LOCATION

	F	RICHV	IEW N	IANO	R		RES		CE 1			RES		CE 2		RM	R1	R2
1.Can I get to the residence easily?	0 1	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	0 5			
2. Is the residence situated in a safe area?	0	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	0 5			
3. If I move here will I be close enough for my family and friends to visit?	0	0 2	0 3	0 4	0 5	0	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	0 5			
4. Are there convenient amenities nearby eg, banks, parks, medical care, and entertainment?	0	0 2	O 3	0 4	0 5	0 1	0 2	0 3	0 4	O 5	0	0 2	O 3	0 4	O 5			
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THE RESIDENTS

		RICHV	IEW N	IANO	R		RES		CE 1_			RES		CE 2		RM	R1	R2
1.Were the residents cordial and friendly to me?	0 1	0 2	0 3	0 4	O 5	0 1	0 2	0 3	0 4	O 5	0 1	0 2	0 3	0 4	O 5			
2.Were the residents clean and well groomed?	0 1	0 2	0 3	0 4	O 5	0 1	0 2	0 3	0 4	O 5	0 1	0 2	0 3	0 4	O 5			
3.Was there an array of resident councils I could join?	0 1	0 2	0 3	0 4	O 5	0	0 2	0 3	0 4	O 5	0 1	0 2	0 3	0 4	O 5			
4. Are the residents in my age group?	0 1	0 2	0 3	0 4	O 5	0	0 2	0 3	0 4	O 5	0 1	0 2	0 3	0 4	O 5			
5. Are visiting hours reasonable?	0 1	0 2	0 3	0 4	O 5	0	0 2	0 3	0 4	O 5	0 1	0 2	0 3	0 4	O 5			
6. Did the residents seem happy?	0 1	0 2	0 3	0 4	O 5	0	0 2	0 3	0 4	O 5	0 1	0 2	0 3	0 4	O 5			
7. Did the residents recommend, or speak well of the residence itself?	0 1	0 2	0 3	0 4	O 5	0 1	0 2	0 3	0 4	O 5	0 1	0 2	0 3	0 4	O 5			
8. Did the residents speak well of the staff?	0 1	0 2	0 3	0 4	O 5	0 1	0 2	0 3	0 4	O 5	0 1	0 2	0 3	0 4	O 5			
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STAFF

	ĺ	RICHV	IEW N	IANO	R		RES		CE 1			RES		CE 2		RM	R1	R2
1. Are staff members well informed, appropriately dressed, and polite?	0 1	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	O 5	0 1	0 2	0 3	0 4	0 5			
2. Did staff speak respectfully to residents?	0 1	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	0 5			



STAFF CONTINUED

	F	RICHV	IEW N		R		RES		CE 1			RES	BIDEN	CE 2		RM	R 1	R2
3. Did staff speak respectfully to me?	0 1	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	0 5			
4. Did staff make me feel comfortable, at- home, and answear my questions well?	0 1	0 2	0 3	0 4	0 5	0	0 2	0 3	0 4	0 5	0	0 2	0 3	0 4	0 5			
5.Was I introduced to key staff members like the general manager, head of care, and chef?	0 1	0 2	0 3	0 4	O 5	0 1	0 2	0 3	0 4	O 5	0	0 2	0 3	0 4	0 5			
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AMENITIES AND SERVICES

	RICHVIEW MANOR	RESIDENCE 1	RESIDENCE 2	RM	R1	R2
1. Are laundry services included?	0 0 0 0 0 1 2 3 4 5		0 0 0 0 0 1 2 3 4 5			
2.Can I do my own laundry?	0 0 0 0 0 1 2 3 4 5		0 0 0 0 0 1 2 3 4 5			
3.Was a copy of the recreation calendar made available?	O NO - 0 YES - 1	O NO - 0 O YES - 1	O NO - 0 O YES - 1			
4. Are pets allowed to stay with me?	O NO - 0 O YES - 1	O NO - 0 O YES - 1	O NO - 0 O YES - 1			
5. Are pets allowed to visit?	O NO - 0 YES - 1	O NO - 0 O YES - 1	O NO - 0 O YES - 1			
6. Can family members stay overnight?	O NO - 0 YES - 1	O NO - 0 O YES - 1	O NO - 0 O YES - 1			
7. Are there ample recreational, physical, and recreational programs available?	0 0 0 0 0 1 2 3 4 5		0 0 0 0 0 1 2 3 4 5			
8. Are there ample personal amenities like a hair salon, nail salon, fitness studio, etc available?	0 0 0 0 0 1 2 3 4 5		0 0 0 0 0 1 2 3 4 5			
9. Are there ample entertainment amenities available?	O O		0 0 0 0 0 1 2 3 4 5			
10. Are there ample religious services available?	0 0 0 0 0 1 2 3 4 5		0 0 0 0 0 1 2 3 4 5			
	1		TOTAL			

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		RICHV	IEW N	IANO	R		RES	DEN	CE 1			RES	BIDEN	CE 2		RM	R1	R2
1. Are dietary concerns acknowledged and catered to?	0 1	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	O 5	0 1	0 2	0 3	0 4	0 5			



FOOD CONTINUED

	i	RICHV	IEW N	IANO	R		RES		CE 1			RES		CE 2		RM	R1	R2
2. Are meals made fresh?	0 1	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	O 5	0 1	0 2	0 3	0 4	0 5			
3. Did I enjoy the food?	0 1	0 2	0 3	0 4	0 5	0	0 2	0 3	0 4	0 5	0	0 2	0 3	0 4	0 5			
4. Is the food fresh?	0 1	0 2	0 3	0 4	O 5	0 1	0 2	0 3	0 4	O 5	0 1	0 2	0 3	0 4	O 5			
5. Are fresh vegetables and fruits available at all meals?	0 1	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	0 5			
6. Are there ever special meals or dinner events?	0 1	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	O 5	0 1	0 2	0 3	0 4	0 5			
7. Is alcohol available?	0 1	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	0 5			
8. Is alcohol served with meals?	0 1	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	O 5	0 1	0 2	0 3	0 4	0 5			
9.Can my family join me for meals?	0 1	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	O 5	0 1	0 2	0 3	0 4	0 5			
10. Does the residence have a trained head chef?	0	NO -	0 0	YES	6 - 1	0	NO -	0 0	YES	- 1	0	NO -	0 0	YES	6 - 1			
11. Do they serve enough food?	0 1	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	0 5			
12. Do I have mealtime options?	0 1	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	0 5			
13. Do menus change often?	0 1	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	0 5			
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HEALTH AND MEDICAL

	RICHVIEW MANOR	RESIDENCE 1	RESIDENCE 2	RM	R1	R2
1.Is there a registered practical nurse on duty 24/7?	O NO - 0 YES - 1	O NO - 0 O YES - 1	O NO - 0 O YES - 1			
2. Is there medical assistance available 24/7, eg, mobility, falls, etc. ?	ONO-0 OYES-1	O NO - 0 O YES - 1	O NO - 0 O YES - 1			
3. Is care provided in-suite?	0 0 0 0 0 1 2 3 4 5	0 0 0 0 0 1 2 3 4 5	O O O O 1 2 3 4 5			
4. Does the residence accept mobility devices in-suite and common areas?	0 0 0 0 0 1 2 3 4 5	0 0 0 0 0 1 2 3 4 5	O O O O 1 2 3 4 5			
5. If I have a short illness is there respite care available?	0 0 0 0 0 1 2 3 4 5	0 0 0 0 0 1 2 3 4 5	0 0 0 0 0 1 2 3 4 5			
6.Can I use my own doctor?	O NO - 0 O YES - 1	O NO - 0 O YES - 1	O NO - 0 O YES - 1			

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HEALTH AND MEDICAL CONTINUED

	RICHVIEW MANOR	RESIDENCE 1	RESIDENCE 2	RM	R1	R2
7. Does the residence have their own doctor?	O NO - 0 YES - 1	O NO - 0 O YES - 1	O NO - 0 O YES - 1			
8. How would I rate their basic package offering?	O O O O O 1 2 3 4 5	0 0 0 0 0 1 2 3 4 5	O O O O 1 2 3 4 5			
9. How would I rate the availability of on-site medical professionals?	0 0 0 0 0 1 2 3 4 5	0 0 0 0 0 1 2 3 4 5	0 0 0 0 0 1 2 3 4 5			
10. If there is a medical emergency is there a procedure of action in place?	O NO - 0 O YES - 1	O NO - 0 O YES - 1	O NO - 0 O YES - 1			
11. Is there an aging-in-place procedure in place?	O NO-0 O YES-1	O NO-0 O YES-1	O NO - 0 YES - 1			
			TOTAL			

WELLNESS

	RICHVIEW MANOR	RESIDENCE 1	RESIDENCE 2	RM	R1	R2
1.Can I go on a walking tour of the facility?	O O O O O 1 2 3 4 5	O O O O O 1 2 3 4 5	O O O O O 1 2 3 4 5			
2. Is there a pool?	ONO-0 OYES-1	O NO - 0 O YES - 1	O NO - 0 O YES - 1			
3. Is there a fitness centre?	O NO - 0 O YES - 1	O NO - 0 O YES - 1	O NO - 0 O YES - 1			
4. Is the fitness equipment in good order, and fairly new?	O O O O 1 2 3 4 5	0 0 0 0 0 1 2 3 4 5	0 0 0 0 0 1 2 3 4 5			
5. Are other activities like bocce, horseshoes, tai-chi, and yoga available?	O O O O 1 2 3 4 5	O O O O 1 2 3 4	O O O O 1 2 3 4			
	·		TOTAL			

THE SUITES

	F	RICHV	IEW N		R		RES		CE 1			RES		CE 2		RM	R1	R2
1.Will my furniture fit in the suite?	0 1	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	O 5	0 1	0 2	0 3	0 4	O 5			
2. Are suites designed with my age group in mind?	0 1	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	O 5	0 1	0 2	0 3	0 4	0 5			
3. Is there lots of natural and pleasant artificial light?	0 1	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	O 5	0 1	0 2	0 3	0 4	0 5			
4. Are there ample electrical inputs?	0	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	0 5	0	0 2	0 3	0 4	0 5			
5. Are washrooms large enough for a walker or wheelchair?	0 1	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	0 5			

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THE SUITES CONTINUED

		RICHVIEW MANOR					RE	BIDEN	CE 1			RES	BIDEN	RM	R1	R2		
6. Are washrooms built with assistive devices and feel safe?	0 1	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	0 5			
7.Can I have alcohol in my suite?	O NO - 0 O YES - 1					O NO - 0 O YES - 1					O NO - 0 O YES - 1							
8. Is my door secure, and does my suite feel private?	0 1	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	O 5	0 1	0 2	0 3	0 4	0 5			
9. Are the hallways wide and well lit?	0 1	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	0 5			
10. Are there safety devices throughout my suite and the building eg, smoke detectors, sprinkler systems?	0 1	0 2	O 3	0 4	O 5	0 1	0 2	0 3	0 4	O 5	0 1	0 2	0 3	0 4	O 5			
11. Are there ample wi-fi, cable, and phone jacks in my suite?	0 1	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	0 5			
12. Is there a kitchen/kitchenette?	0 1	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	0 5			
14. If my needs change will it be easy to change suites?	0 1	0 2	0 3	0 4	0 5	0	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	0 5			
15. Is there adequate privacy in my suite?	0 1	0 2	0 3	0 4	0 5	0	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	0 5			
16. Do I have control of the temperature in my suite?	O NO - 0 O YES - 1					O NO - 0 O YES - 1					0	NO -	0 0					
17. Can I keep my things and belongings secure?	0	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	0 5			
18. Does my suite offer emergency communication devices?	0 1	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	0 5			
19. Are call bells located in convenient spots?	0 1	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	0 5			
20. Can I make changes to things like paint, wallpaper, carpet, etc?	0 1	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	0 5			
												TOTAL						

EDUCATIONAL CLASSES AND VOLUNTEERING

		RICHVIEW MANOR					RESIDENCE 1					RESIDENCE 2						R2
1. Are there any volunteer opportunities in the residence?	0 1	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	0 5			
2. Does the residence get involved with any events in the surrounding community?	0	0 2	O 3	0 4	O 5	0 1	0 2	O 3	0 4	O 5	0 1	0 2	O 3	0 4	O 5			
3.Can I start a group or club?	0	0 2	0 3	0 4	0 5	0	0 2	0 3	0 4	0 5	0 1	0 2	0 3	0 4	0 5			

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